

Manulife Financial

Reimbursement amount received as a direct deposit from Manulife.

Where do I register?

- [English Registration](#)

Link to the claim service portal

- [Provider Portal](#)
- Forgot your password? 1.866.240.7492.
 - Select English (1) > Option (9)

Contact Information for Support:

- For all Manulife direct billing inquiries including payment status, adjustments or patient information:
 - 1.800.268.6195 > English (1) > (4) > Enter Plan Contract Number.
- For technical support for the Telus Health Portal and login inquiries:
 - 1.866.240.7492 > English (1) > (9)

For you to be able to submit claims on your patients behalf, [they must](#) do the following on Manulife's Plan Member Secure Site:

- register and be activated; and
- sign up for direct deposit and electronic claims statements.

It is [not your responsibility](#) to do this. It is strictly between the patient and Manulife.

[Here is how Manulife Financial should appear](#) in your Center Module.

[Click here](#) to view the eClaims Service Guide

Go back to [IRIS Insurance Homepage](#).