

Sun Life Financial

Reimbursement amount received as a direct deposit from Sun Life. Please print the Sun Life Provider Statement received by e-mail and attach to Day End. **Important**: add exact date of deposit stated in the Sun Life email into GestOp and attach to Day End.

Where do I register?

• English Registration

Link to the claim service portal

- Provider Portal
- Forgot your password? 1.866.240.7492
 - Select English (1) > Option 9.

Contact Information for Support:

- For all Sun Life Financial direct billing inquires including payment status, adjustments or patient information:
 - 1.855.301.4786 > Select English (1) > Option 2 > Option 3.
 - Enter Patient Policy Number followed by #
 - Enter Member ID followed by #
- For technical support for the Telus Health Portal and login inquiries:
 - 1.866.240.7492 > Select English (1) > Option 9.

Where do I find the Policy and Member ID #?

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Policy Member ID 16 123456000000005 01 JONES INDIANA		025104 025104	> 16000	ID # 000604471 ravel / Vision (<u>Contract</u> 025104 025104		>
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Click here to view the eClaims Service Guide

Go back to IRIS Insurance Homepage.